



Patient Missed Appointment Policy

In an effort to improve access for all patients, Hampton Pediatric Dental will actively work to reduce missed appointment activity, or no show appointments. We aim to provide the best quality of care for your child's dental needs.

To ensure our patients do not miss their appointments, Hampton Pediatric Dental uses an automated appointment reminder system that sends out alerts through phone call, email, and text messaging.

Please make sure that all of your contact information is up-to-date each time you check in for an appointment.

We understand that circumstances arise resulting in the need to cancel an appointment.

Please notify us of any cancellations **24 hours prior** to your scheduled appointment time. This will allow our office enough time to fill the appointment slot with another patient in need.

Hampton Pediatric Dental also understands that emergencies and unforeseen circumstances may cause our patients to miss an appointment. For this reason, after your first missed appointment we will give you an opportunity to reschedule.

However, if two missed appointments occur, you will be charged a \$25 fee.

We hope we can work with you to prevent this from happening.

Patient Name (Printed)

Date of Birth

Patient/Guardian Signature

Date